Newsletter



May 2018

Golden Valley Safer Neighbourhood Team (SNT) **Newsletter**



Your team, based at Peterchurch.

PC 164 Roger Bradley PCSO 6173 Fiona Witcher PCSO 6378 Pete Knight

07976 938 755 roger.bradley@westmercia.pnn.police.uk 07773 054582 fiona.witcher@westmercia.pnn.police.uk 07773 053919 peter.knight@westmercia.pnn.police.uk



News from the Nick

As you can see from the team photo, Pete is back with us, which is great news. It turned out that the new PCSO that was coming to Peterchurch lives in north Herefordshire so it made more sense for her to stay north, and Pete was happy to return to the Valley – so the team is complete again.

Crime Trends 1st – 31st May 2018

A Landrover defender was stolen from a farm in Bredwardine overnight on Tuesday 8th/Wednesday 9th May, and was found abandoned on the 9th May in at a farm near Bristol, minus registration plates. The canopy for the vehicle plus items which had been inside the vehicle were found dumped in a bridle path near Pershore. Incident ref 43-s-090518

If you have any information regarding any of the above crimes you can contact police on 101, in an emergency please dial 999. Please be aware that any information provided within this letter is to inform you of incidents of note and to request possible assistance. We do not want to worry you in anyway. Any incidents stated are infrequent and spread about a wide area, and are over a whole month. Herefordshire is a safe place to live!

View from the Office

We are very lucky to travel around The Golden Valley every day and see some of the fantastic views it has to offer. This was taken from Westbrook across towards Merbach Hill.



Scam news

A couple more scam reports have been sent to us by our readers -

From: HM Revenue & Customs <customercare137@rbc907.update757.services.hm.co.uk> Sent: 29 May 2018 06:00 To: Subject: PAYMENT RETURN CONFIRMATION - Ref. #14612918931394

Payment Return Confirmation LOCAL OFFICE No. 721 TAX CREDIT OFFICER: MR CHRIS A MILLER TAX REFUND ID NUMBER: UK38131718269 REFUND AMOUNT: £242 GBP Date: 29-05-2018 HMRC - Regarding your recent online communication You have paid too much tax. HMRC owes you £242GBP

This is the second reminder notice if you miss and you dont register you will suffer the consequences of the new law in force.

Unfortunately we cannot confirm your identity Such action is necessary and compulsory for all citizens working in the UK, according to the new law. Please visitrefund online. to update your personal details.

Just thought this may be of interest...

I received a call today from 020 3388 879

Saying the were from DHE they knew my name and address!! Said that my washing machine cover was ending at midnight, (I know I don't have this cover).. they were convinced I paid £9 a month!! They wanted a payment up front from a card and bank details to set up a direct debit.. because I knew 100% I didn't have this and said if I already have cover you have my bank details and that I wasn't being fooled they cut the call.. I tried calling back but number is not recognised.. this was on my mobile and land line.

This one, allegedly from TSB Bank, came into my work inbox -

Important Notice

Please Note: Starting from 18/May/2018, we will be implementing new login authentication procedures in order to safeguard your account information. Part of these procedures will be the introduction of our two step authentication system which will prevent access to your account by a third party, this system will work by comparing information from the device being used to access our sites against data we previously hold regarding the devices you most frequently use.

In order for us to launch these new login authentication procedures we require you to complete our account verification process this should only take you a few minutes to complete and will help us in safeguarding your account information.

Please note: Failure to comply with our account verification process may lead to temporary suspension of access to our online and telephone banking service.

Best regards, TSB Online Banking Team

Conmen claim to be police to dupe residents out of cash

West Mercia Police is reminding residents not to be fooled by conmen claiming to be police.

In the past month there have been a number of incidents in the force area where fraudsters have scammed innocent people out of money.

In one of the scams the conmen claim they are from police and say a relative of the person they are ringing has been arrested - they then request money for their release and even offer to send someone to collect the cash.

In another scam they claim to be from the bank stating an account has been hacked and that money needs to be transferred out of the account to one the scammers have set up.

Police have launched an investigation into the scams.

CID Detective Sergeant Andy Dawson said: "These fraudsters can be very convincing giving the person they are ringing no reason not to believe them and while they do tend to try and prey on those people who are likely to be more vulnerable and susceptible to their scam in actual fact anyone can fall victim.

"Police would never request money for someone's release from custody and anyone who receives a call like this should simply put the phone down. It is not a genuine call. Likewise, do not transfer money to someone cold calling who you do not know. Only set up direct debits and transfer money with known trusted sources. If the caller claims to be from the bank tell them you will ring them back but before you do ring a person you know to make sure the telephone line has not been compromised and use the telephone number on your bank card not the number the caller may have given you.

"Be vigilant and in any doubt simply put the phone down. Often these people do target elderly and vulnerable people, as do cold callers knocking door to door, and I would ask anyone who has an elderly or vulnerable relative, neighbour or friend makes sure they're aware of what to do if these scammers contact them."

Visit the Crime and Safety pages of the West Mercia Police website <u>www.westmercia.police.uk</u> for more information to help prevent bogus callers and phone scams.

To report information about scams to West Mercia Police ring 101 or visit Action Fraud <u>https://www.actionfraud.police.uk/</u> for more information.

In an emergency and if a crime is taking place always ring 999.

Where is PC Badger?

Last month PC Badger was sitting just before the bridge at Ruckall, on the Hereford side. There were only two entries (out of 1500+ readers!), both correct – Chris and Richard, both from Clehonger.



Can anyone work out where he is this month?

How to Contact Us

101 to talk to your local SNT or report a crime

goldenvalley.snt@westmercia.pnn.police.uk

www.westmercia.police.uk

@GValleyCops

Only call 999 in an emergency, when a crime is in progress or life is in danger.

Image: marked and the second and t

Where We Work

Abbeydore, Bacton, Belmont (part of), Blakemere, Bredwardine, Clehonger, Clifford, Clodock, Cockyard, Craswall, Cusop, Dorstone, Dulas, Eaton Bishop, Ewyas Harold, Kerry's Gate, Kingstone (part of), Llancillo, Llanveynoe/Olchon, Longtown, Lower Maescoed, Madley, Michaelchurch Escley, Moccas, Newton, Peterchurch, Preston on Wye, Rowlestone, Shenmore, St Margarets, Turnastone, Tyberton, Vowchurch, Walterstone & Wormbridge (part of).